

USER AGREEMENT

Basic concept

Basic understandings site visitor — the person who came to the site <http://www.pjew.ru> without the purpose of placing the Order.

User — an individual, a Site visitor who accepts the terms of this Agreement and wants to place Orders in the online store

Privolzhsky Goldsmith Buyer — a User who placed an Order in an online store Privolzhsky Goldsmith

Privolzhsky Goldsmith — limited liability company "Valenta" (OGRN 1073328008577, INN 3307021091, KPP 332901001, address: 600032, Russian Federation Federation, Vladimir region, Vladimir, UL. Komissarova, 53A, office 410).

Seller — a Privolzhsky Jeweler or other legal entity or individual entrepreneur whose goods are placed in the online store (goods sold by legal entities or individual entrepreneurs other than the Privolzhsky Jeweler are marked in the catalog of goods of the online store as "marketplace goods").

Online store — an Internet site owned by LLC "Valenta", located on the Internet at <http://www.pjew.ru>, which shows the products offered by Sellers for purchase, as well as the terms of payment and delivery of Goods Buyers.

Website — <http://www.pjew.ru>.

Seller's page — a Site page that contains information about the terms of sale, delivery, and return of Goods sold by sellers other than Privolzhsky Jeweler, as well as other information that is essential for the conclusion and execution of the contract of Sale of goods. The Seller's page is available via the link located on the Product description page under the "Add to cart" button.

Product — jewelry and other products and goods offered for sale on the website Website.

Order — a duly executed request From the buyer to purchase and delivery to the address specified by the Buyer / by self-delivery of Goods selected on the Site.

1. General provisions

1.1. the Seller sells goods through the online store at <http://www.pjew.ru> or via the Privolzhsky Goldsmith mobile apps for iOS and Android operating systems.

1.2. When ordering Goods online store, the User agrees to the terms of sale set forth below (the "Conditions" of the sale of goods), and in respect of Goods sold not of Valenta, OOO, but by other legal entities and/or individual entrepreneurs with the conditions of sale and delivery Products placed on the pages of the corresponding Sellers containing information about the terms of sale and delivery of Goods by such legal entities/individual entrepreneurs. In case of disagreement with the present The user agreement (hereinafter referred to as the Agreement / Public offer) The user must immediately stop using the service and leave the site <http://www.pjew.ru>.

1.3. these Terms of sale of goods, as well as information about The product presented on the Site, are a public offer in accordance with article 435 and paragraph 2 of article 437 of The civil code of the Russian Federation.

1.4. The agreement may be changed by the Seller unilaterally without notice to the User/Buyer's. The new version of the Agreement comes into force after 10 (Ten) calendar days from the date of its publication on the Site, unless otherwise provided for in the terms of this Agreement.

1.5. The public shall be deemed to be accepted by the Site Visitor / By the buyer from the moment of Registration of the user on the Site, registration by the Buyer Order without Authorization on the site, through the Privolzhsky Goldsmith mobile apps for iOS and Android operating systems, as well as from the Moment the customer accepts the Order by calling 8 800 444-14-55.

1.6. The contract of retail purchase and sale is considered concluded from the moment of issuance By the seller to the Buyer of a cash or product receipt or other document confirming payment for the goods.

1.7. by Informing the seller of your e-mail and phone number, the User Website's/User/The buyer agrees to use the specified means of communication The seller, as well as third parties engaged by them for the purpose of fulfilling their obligations to Site visitors/Users/Customers, for the purpose of carrying out advertising and informational mailings containing information about discounts, upcoming and current promotions and other events The seller, the transfer of the order for delivery, as well as other information directly related to the fulfillment of the Buyer's obligations under this Public offer.

1.8. When Making An Order, The User/The buyer agrees that the Seller may assign the performance of the Contract to a third party, while remaining responsible for its performance.

1.9. all rights and obligations under The Agreement concluded with the User arise directly from the Seller, while the Buyer accepts this agreement. Agreement, fully understands and agrees that in the event of entering into a contract with The seller, other than LLC "Valenta", is not a party to the specified agreement and does not bear any obligations related to its execution, except as provided for in this Public offer.

1.10. As part of the order, Privolzhsky Jeweler provides the User with information support of the Contract concluded by the User with the Seller.

1.11. You can place an order in the online store pjew.ru 24 hours a day, 7 days a week, except for periods of routine maintenance or technical failures.

1.12. the Addresses and operating hours of the order pick-up points where refunds can be made are available on the website <http://pjew.ru/info/return/> in the "Refund" section.

1.13. In the case of informational support of an Order using a third-party service, the User hereby unconditionally agrees to the terms of use of the third-party service in order to receive information from the corresponding service (service) on the progress of Order delivery, forming an information message to the User about the progress and time of Order delivery. The user agrees with the transfer of personal data (user's full name, delivery address, and phone number) to a third-party service to achieve the above goals. Informational support of the Order using a third-party service it is performed for the user at no charge.

1.14. Relations between the Site visitor / User / Buyer and The provisions of the law of the Russian Federation of 07.02.1992 N 2300-1 "On protection of consumer rights", the rules for the sale of goods by remote means (Resolution Government of the Russian Federation of 27.09.2007 N 612), as well as the provisions of the Civil code Russian Federation.

2. The subject of the agreement

2.1. The subject of this Agreement is to enable The user can purchase for personal, family, home and other needs that are not related to the implementation of business activities, Products presented in the catalog of the online store at <http://www.pjew.ru>.

2.2. this Agreement applies to all types of Goods and services presented on the Site, as long as Such offers with a description are present in the catalog Internet shop.

3. Registration on the site

3.1. registration on The site is carried out using the "Registration" pop-up window.

3.2. Registration on the Site is not mandatory for placing an Order.

3.3. LLC "Valenta" is not responsible for the accuracy and correctness of the information provided by the User during registration.

3.4. The user undertakes not to disclose to third parties the login and password provided By the user during registration. If the User has any suspicions about the security of his login and password or the possibility of their unauthorized use by third parties, the User undertakes to immediately notify the Privolzhsky Jeweler by sending an email to the following address: pjew@yandex.ru

3.5. User Communication/Interaction with Call center operators / managers and other representatives of the Volga jeweler and other Sellers should be based on the principles of generally accepted morality and communication etiquette. It is strictly forbidden to use obscene words, swearing, offensive expressions, as well as threats and blackmail, regardless of the form and to whom they were addressed.

4. Product and purchase procedure

4.1. if the goods ordered by the Buyer are not available in the seller's warehouse, the Latter has the right to exclude the specified Goods from the order / cancel the Buyer's order, notifying the Buyer by sending an appropriate email to the address specified by the Buyer during registration (or by calling the operator Call center of the Volga jeweler).

4.2. in case of cancellation of a fully or partially prepaid Order, the cost of The canceled Product is returned by the Seller to the Buyer in the way that the Product was paid for.

4.3. the Buyer's order is made in accordance with the procedures specified on the website On the website in the "Personal account" section at <http://pjew.ru/login/>

4.4. the buyer is fully responsible for providing incorrect information, which resulted in the inability of the Seller to properly fulfill its obligations to the Buyer.

4.5. after placing an Order on the site, the Buyer is provided with information about the expected delivery date by sending an electronic message to the email address specified by the Buyer during registration or by phone. The Manager who serves this Order clarifies the Order details, the availability of ordered items Goods in the Seller's warehouse, agrees on the delivery date and time required for processing and delivery of the Order. The delivery date depends on which legal entity/individual entrepreneur is the Seller of the product ordered by the Buyer Product's.

4.6. On the day of delivery of your order a sales representative contacts the buyer by specified at the time of placing the order phone number to agree on the precise time delivery within the specified period by the Purchaser, and to obtain necessary information from the Buyer to be able to pass (travel) to the address specified by the Buyer. If the Buyer does not answer the sales representative's

call, the Seller has the right to postpone delivery to another time and / or day with the Buyer's consent. If the Buyer does not contact the Seller and (or) does not agree on a different time and (or) a different day of delivery, the obligation to The seller's delivery of the order is considered to be completed properly, and the Buyer - refused to order and execute the contract.

4.7. The expected date of delivery to the delivery Service appropriate The seller is notified to the Buyer by the Manager who serves the Order, by email or during a control call to the Buyer.

5. Delivery of the order

5.1. Methods, as well as approximate dates for delivery of Products sold Privolzhsky Jeweler, listed on the Website in the section "Delivery methods" at <http://pjew.ru/info/delivery/>; methods and approximate terms of delivery of Goods sold by other Sellers are indicated on the corresponding pages of Sellers on Website. Specific delivery times can be agreed Between the buyer and the operator Call center when confirming the order.

5.2. Territory of Delivery of Goods presented on the site and sold Volga Jeweler, is limited to the territory of the Russian Federation. The buyer also agrees that the territory of Delivery of goods sold by other Sellers may be limited. Information about the territory of delivery of Goods sold by other Sellers is provided on the corresponding pages of Sellers on the Site.

5.3. If delivery of the Order is given to the Buyer or a third person specified in Order as the recipient (hereinafter referred to as the buyer and the third party as the "Recipient"). If it is impossible to receive an Order paid in cash by the above-mentioned persons, the Order may be handed over to a person who can provide information about the Order (departure number and/or full name of the Recipient), as well as pay the cost of the Order in full to the person delivering the Order. Sellers other than the Privolzhsky Jeweler have the right to independently determine the circle of persons to whom the ordered Goods can be transferred.

5.4. in order To avoid cases of fraud, as well as to fulfill the assumed obligations specified in clause 5 of this Agreement, when handing over the Person delivering the order has the right to request a document proving the identity of The recipient, as well as to indicate the type and number of the document provided by the Recipient on the Order receipt. The seller guarantees the confidentiality and protection of the Recipient's personal data (clause 9.3.).

5.5. the Risk of accidental loss or damage to the Product passes to To the buyer from the moment the Order is handed over to him and the recipient of the Order signs the documents confirming the delivery of the Order. In case of non-delivery of The order, the Seller reimburses the Buyer for the cost of The order and delivery prepaid by the Buyer in full after receiving confirmation of the loss of the Order from the delivery service.

5.6. The shipping cost of each Order is calculated individually, based on information about the Seller of the Goods ordered, the weight of the Product, region, and method of delivery, and also (if necessary) forms of payment, and indicated on the Website on the last stage of Ordering.

5.7. the Seller's obligation to transfer the goods to the Buyer is considered fulfilled at the time when the courier delivers the Goods to The recipient or the Recipient receives the Goods in the at a post office or at a pre-agreed place where the Order is issued (including at the pick-up point).

5.8. Upon receipt of the Order at the post office of the Recipient after the payment the delivered Goods shall have the right to inspect the delivered Goods and make an opening in the presence of employees of Mail of Russia for verification of the Goods to conform quantity, assortment and

completeness of the Goods, and also check the life the delivered Product and the integrity of the packaging. If there are claims to the delivered goods (under-investment, investment of Goods other than those specified in the inventory shipments, industrial defects, other claims) at the direction of the Recipient, employees of the Russian Post draw up a Report on the identified inconsistencies.

5.9. in case of return of Goods delivered via Russian Post due to the presence of claims to the Goods, the Recipient must attach the following documents to the Shipment containing the returned Goods:

application for a refund;

a copy of the report on identified inconsistencies;

a copy of the payment receipt;

a copy of The shipment inventory;

refund form.

5.10. When accepting an Order from a courier, the Recipient has the right to inspect the delivered order. The product and check it for compliance with the declared quantity, range and completeness of the Product, as well as check the service life of the delivered Product and the integrity of the packaging. If there are no complaints about the delivered Product The recipient signs the "order delivery form" or other similar document provided by the courier and pays for the Order (if there is no 100% prepayment). The signature in the delivery documents indicates that the claims to The goods were not declared by the Recipient and the Seller fully and properly fulfilled its obligation to transfer the goods.

5.11. Time spent by couriers delivering the product being sold Privolzhsky Jeweler, at the Recipient's address is limited to 15 minutes. The time spent by couriers delivering goods sold by other Sellers may differ both up and down depending on the delivery conditions Product of the corresponding Seller.

5.12. The product presented on the Site corresponds to the quality and packaging GOST and TU, which is confirmed by the relevant documents (certificates, etc.).

5.13. To specify the date, time, and, if necessary, the delivery route, please contact the Manager who contacts the buyer to confirm the order. The buyer accepts and agrees that the date, time and route of Delivery of goods sold by sellers other than the Volga Jeweler are in the exclusive competence of such sellers and in some cases this information cannot be brought to the attention of the Buyer; however, employees and specialists of the call center Privolzhsky Jewelers undertake to provide all possible assistance and take all possible measures to provide the Buyer with such information.

6. Payment for the goods

6.1. The price of goods sold in the online store is indicated in rubles Russian Federation and includes value added tax if the relevant Seller applies the General tax system.

6.2. The Price of the product is indicated on the website. If the price of the product ordered by the Buyer is incorrect, the Seller informs the Buyer about this in order to confirm the Order at the corrected price or cancel the Order. If it is impossible to contact the Buyer, this Order is considered canceled. If The order was paid, the Seller returns the amount paid for the Order to the Buyer in the same way as it was paid.

6.3. The price of Goods on the Website may be changed by the Seller unilaterally okay. However, the price of the product ordered by the Buyer cannot be changed. Price The product can be differentiated by region.

6.4. Features of payment For goods using Bank cards:

6.4.1. in accordance with the regulation of the Central Bank of the Russian Federation "On the issue of Bank cards and operations performed using payment cards" dated 24.12.2004 No. 266-P Bank card transactions are performed by the cardholder or an authorized person.

6.4.2. Authorization of credit card transactions by the Bank. If the Bank has reason to believe that the transaction is fraudulent, the Bank has the right to refuse to perform this operation. Fraudulent transactions with Bank cards fall under article 159 of the criminal code of the Russian Federation.

6.4.3. in order to avoid cases of various types of misuse of Bank cards when paying, all Orders placed on the site and prepaid Bank card, verified by the Seller. In order to verify the identity of the cardholder and their eligibility to use the card, the Seller has the right to require the Buyer who placed such an order to present an identity document.

6.5. Privolzhsky Jeweler and other Sellers have the right to provide discounts on Products and install the bonus program. Types of discounts, bonuses, the procedure and conditions for accrual are determined by the Sellers themselves and are indicated on the Site (discounts, bonuses, the procedure and conditions for their accrual in relation to Sellers ' products other than Privolzhsky Jeweler, placed on the corresponding pages of Sellers) and can be changed by the Seller unilaterally. The discount set by the relevant Seller cannot be applied to the Product sold by another seller. By the seller, unless otherwise specified for the Corresponding Product on the site. If, when applying the discount / bonus, the recalculated cost of the Product Lamoda includes kopecks, So the cost of the product is subject to rounding down to a multiple of 1 (One) ruble.

6.6. When carrying out marketing activities, involving the attachment any items in accordance with the Buyer's order, delivery of the specified attachments is carried out at the Buyer's expense. In order to refuse an investment, the Buyer must contact the customer service.

6.7. Upon delivery of the Volga Jeweller Russian Post total cost goods subject to increase on delivery charge in the amount specified in Section "The methods of delivery in Russia" (<http://pjew.ru/info/delivery/>), and upon delivery of the Goods other Sellers — in accordance with the terms of delivery posted on the corresponding Pages of sellers.

6.8. an Order is considered incomplete if the Buyer informs about a change in the purchase decision before the order is assembled in the warehouse. If the Buyer reported If the seller is notified of this after the order has been assembled in the warehouse, then the Order is considered rejected.

6.9. Privolzhsky YUVELIR has the right to decide on blocking for the Buyer the method of payment "Upon receipt", in relation to the ongoing Volga Jeweler Products in the following cases:

6.9.1. if the buyer has previously placed 3 (three) or more orders and the redemption percentage it was 10% or lower. The repurchase percentage is calculated as the amount of purchased items that were not refunded in relation to the total amount of all items ordered during the period. If the buyer had 3 (three) or more orders in the last year, the redemption percentage is calculated for the year. If less, the percentage of the purchase is calculated for all orders from 2019.

6.9.2. if the share of incomplete orders is more than 60% of the total number of completed orders and the number of incomplete orders is at least 5.

6.9.3. In cases provided for in clause 6.9.1 and 6.9.2 clause, the Buyer will again use the "Upon receipt" service after purchasing from one to three orders for a total amount of 7,000 rubles within three months.

6.9.4. if the buyer committed or was suspected by the Privolzhsky Jeweler of committing illegal actions aimed at causing losses to the Company (theft, robbery, fraud, intentional damage to property, etc.);

6.9.5. if The buyer, in the opinion of the Volga Jeweler, behaved incorrectly when communicating with the call-center operator, sales representative, or other employees The company and/or committed intentional acts in respect of the employees of the company (causing injury of varying severity, disorderly conduct, harassment, threats, restriction of freedom etc.). In the case if it was established that the Buyer, in respect of which there were set conditions "At the order", using another account for order of the commodity on other terms of payment ("Upon receipt"), with respect to such account can also be set payment terms "When ordering the goods". To determine the connection of the account with the person for whom the payment terms are set "When ordering product", it is sufficient to match part of the registration data or the presence of Privolzhsky Jeweler other information that allows you to assign the account to the appropriate person. The buyer has the right to contact the support service at pjew@yandex.ru with a request to be able to use the payment method "upon receipt". In this case, they must provide evidence that they did not commit the acts specified in the third and fourth cases. The decision on the application is made by the Company within five business days, after which it is reported To the buyer by sending a notification to the email address specified when submitting the application. These provisions are not a manifestation of discrimination and are not intended to infringe on the rights guaranteed by the legislation of the Russian Federation to consumers, but are aimed at reducing the losses of the Volga Jeweler from actions Buyers'.

6.9.6. if at the time of placing the next order, the Buyer has more than 100 (one hundred) products in delivery, i.e. the intention to purchase them has been transferred to them To the Privolzhsky Jeweler and (or) which are in the process of Delivery to the buyer.

6.10. The seller has the right to limit the payment methods available to the Buyer depending on the volume of previous orders. The "Upon receipt" payment method for products sold by Privolzhsky Goldsmith is not available for customers who have placed more than 20 orders or 240 products within 14 days, or confirmed more than 10 orders or 160 products within 2 days. Other Sellers may limit the payment methods available to the Buyer at their own discretion.

6.11. If you purchase a jewelry item (s) worth at least 20,000 rubles up to 100,000 rubles inclusive, and if the total amount of the order with the jewelry item (s) is 20,000 rubles inclusive or more, payment is made in non-cash form.

7. return of goods and money

7.1. return of Goods sold by Privolzhsky Jeweler is carried out in accordance with the "Terms of return" specified on the Website at <http://pjew.ru/info/return/>. The rules for returning Goods can be set by each relevant seller independently and published on the corresponding Page Seller's Page. Privolzhsky jeweler is not responsible for the refund Of the goods sold by other Sellers.

7.2. Return Of goods of proper quality

7.2.1. the Buyer has the right to refuse the ordered Product at any time before receiving it, and after receiving the Product — within 14 days, not counting the day of purchase. The return Of goods of

proper quality is possible if its presentation, consumer properties, as well as a document confirming the fact and conditions of purchase of the specified Product are preserved.

7.2.2. At refusal of the Buyer of the Goods under clause 7.2.1. The seller returns to him the cost of the returned goods, except for the Seller's expenses related to the delivery of the returned goods by the Buyer, within 10 days from the date of receipt of the returned Goods at the Seller's warehouse, together with the buyer's completed application for a refund.

7.2.3. if at the time of the buyer's request a similar product is not available for sale from the Seller, the Buyer has The Right to refuse to perform this agreement. Agreement and demand a refund of the amount of money paid for the specified Product. The seller is obliged to return the amount of money paid for the returned goods within 10 days from the date of Return of the product.

7.3. Return Of goods of improper quality:

7.3.1. within the warranty period, the consumer has the right to request the return of goods of improper quality to the manufacturer, seller or importer.

7.3.2. a Product of inadequate quality means a product that is defective and cannot ensure the performance of its functional qualities. The received Product must match the Description on the site.

7.3.3. The appearance and completeness of the product, as well as the completeness of the entire Order, can be checked by the Recipient at the time of delivery of the Product.

7.3.4. upon Delivery of the goods, the Buyer puts his signature in the delivery receipt in the column: "the Order has been accepted, the completeness is complete, I have no complaints about the quantity and appearance of the goods", or in another similar document issued The seller, in the column that provides for the buyer to put a mark on the Absence of claims to the completeness and quantity of the Product.

7.3.4. if the Buyer was given an item of inadequate quality and it was not agreed in advance by the Seller, the Buyer has The right to use the provisions of art. 18 "consumer rights when defects are found in the product" Of the law on consumer protection.

7.3.5. if a significant defect of the product is detected after two years from the date of its transfer to the consumer and the warranty period has expired by this time, the consumer can only request the termination of the purchase and sale agreement to the manufacturer (an authorized organization or an authorized individual entrepreneur, importer). In this case, the consumer must prove that the identified defect is significant and that it occurred before the transfer of the goods to the consumer or for reasons that arose up to this point.

7.3.6. The requirement to return money paid for the product amounts are to satisfaction within 10 days from the date of request. (article 22 of the RF Law "On protection of consumer rights").

7.4. the refund is made by returning the cost of the paid Product to a Bank card or by postal transfer. In case of cancellation the cost of the canceled Product is returned by the Seller to the Buyer in the way that the Product was paid for. The method must be specified in the appropriate field of the refund request The request for a refund is sent to the email address after the request pjew@yandex.ru, or in another similar document issued by the Seller. Ways to refund money paid for goods of poor quality sold Sellers other than the Privolzhsky Jeweler are defined by such Sellers independently and are indicated on the corresponding Pages of sellers.

8. Responsibility

8.1. the Seller is not responsible for any damage caused to the Buyer as a result of improper use of goods purchased in the online store.

8.2. The seller is not responsible for the maintenance and operation of external sites.

8.3. Privolzhsky goldsmith is not responsible for The quality of the goods sold by other Sellers, as well as for the fulfillment of their obligations to transfer the goods to the Buyer, in terms of their completeness and quantity. the Order issued by the Buyer. The buyer hereby agrees that any claims regarding the quality, quantity and completeness Of the goods, as well as the delivery time of the Goods, are subject to referral to the seller whose Goods were ordered in Online store. At the same time, the Volga Jeweler undertakes to provide assistance Buyers in resolving their claims against Sellers by providing all information available to the Privolzhsky Goldsmith regarding the order of work, terms of sale and return of Goods, the location of the relevant Sellers, and as well as any other information essential for the resolution of such claims, which is at the disposal of the Volga Jeweler and is not confidential by law or contract.

9. Confidentiality and information protection

9.1. User's personal data/The buyer is processed in accordance with the Federal law "On personal data" No. 152-FZ.

9.2. when registering on the Site, the User provides the following information: Last name, First name, patronymic, contact phone number, email address, date of birth, gender, delivery address, postal address, information about location, information about the purchase history.

9.3. By submitting your personal data to the Seller, the Visitor Website's/User/The buyer agrees to their processing by the Seller, including in order to fulfill the Seller's obligations to the Visitor Website's/User/By the buyer under this public offer, promotion Seller of goods and services, conducting electronic and sms surveys, monitoring the results of marketing campaigns, invitations to participate in ongoing programs to improve the quality of service, customer support, organization of product delivery Customers, ensuring the process of returning goods from the site visitor /User / Buyer, consumer credit from the Seller's partner company, conducting prize draws among Site visitors/Users'/ Customers, Site User satisfaction monitoring/User's/The buyer, as well as the quality of services provided by the Seller.

9.4. personal data processing means any action (operation) or a set of actions (operations) performed with or without the use of automation tools with personal data, including collection, recording, systematization, accumulation, storage, clarification (updating, modification) extraction, use, transfer (including transfer to third parties, not excluding cross-border transfer, if the need for it arose during the performance of obligations), depersonalization, blocking, deletion, destruction of personal data.

9.4.1. the Seller has the right to send informational messages, including advertising messages, to the user's email and mobile phone/The buyer's consent, expressed by performing actions, is unambiguous identifying this subscriber and allowing to establish reliably his will to receive the message. User/The buyer has the right to refuse to receive advertising and other information without explaining the reasons for refusal by informing the Volga Jeweler about their refusal by phone 8 800 444-14-55 or by sending a corresponding application to the email address Seller: pjew@yandex.ru. Service messages informing User's/Information about the order and its processing stages is sent automatically and cannot be rejected by The user/Buyer.

9.4.2. withdrawal of consent to the processing of personal data is carried out by revoking the acceptance of this Public offer in the form specified here 9.4.1.

9.5. the Seller has the right to use the "cookies" technology. Cookies do not contain confidential information. The visitor / User / Buyer hereby consents to the collection, analysis and use of cookies, including by third parties, for the purpose of generating statistics and optimizing advertising messages.

9.6. The seller receives information about ip-address of a visitor <http://www.pjew.ru>. This information is not used to identify the user.

9.7. The seller is not responsible for information provided User/By the buyer on the Site in a publicly available form.

9.8. The seller is entitled to exercise the recording of telephone conversations with User/Buyer. At the same time, the Seller undertakes to: prevent unauthorized access to information obtained during telephone conversations and/or transfer it to third parties who are not directly related to the execution of Orders, in accordance with clause 4 of article 16 of the Federal law "on information exchange". information, information technologies and information protection".

10. The validity of the Public offer

10.1. This Public offer shall enter into force upon its acceptance site visitor/The buyer, and is valid until the withdrawal of acceptance of the Public offer.

11. Additional terms

11.1. the Seller has the right to assign or otherwise transfer its rights and obligations arising from its relations with the Buyer to third parties.

11.2. the online store and the services provided may temporarily partially or completely unavailable due to maintenance or other work, or for any other technical reasons. The technical service of the Privolzhsky jeweler has The right to periodically carry out the necessary preventive or other work with or without prior Notification of buyers.

11.3. The relationship between the User/The buyer and Seller apply the provisions of Russian legislation.

11.4. In case of questions and claims from the User's/The buyer has the right to contact the Seller by phone or in any other available way.

11.5. The court's recognition of the invalidity of any provisions The agreement does not invalidate the remaining provisions.

11.6. Seller/Privolzhsky Jeweler provides the site User with/User/ The buyer can search for products by photos (hereinafter referred to as the "photo search" service). As part of the operation of this service, the site visitor / User / Buyer agrees to the use of the image and understands that it is fully responsible to third parties for its use. Privolzhsky Jeweler / Seller is not aware Of the sources uploaded photos and / or any other images. The search is performed exclusively within the database of sales offers used Seller/A Privolzhsky Jeweler legally.